

**Terms & Conditions**

**Registration and Payment:**

To insure a space in an Ecela program, it is important to register as far in advance as possible. A \$100 application deposit is due to be considered as a candidate. Within 14 days of acceptance, a \$500 deposit will be due in order to confirm the student's participation in the selected program session. The \$600 is deducted from the total program cost. **The two deposits are non-refundable.** The total program cost is due at least 60 days before the program start date.

**Refund Policies:**

If you intend to withdraw from a program, you must notify us in writing. You should also contact us by phone to start the cancellation process as soon as possible. Depending on your request for refund date, you will receive a full refund (minus the \$600 deposit), a partial refund, or no refund\*\* (after program start date). The table below lists the deadlines for cancellations.

Full Refund	75% Refund	25% Refund	No Refund*
45 Days Before Class Start	30 Days Before Class Start	21 Days Before Class Start	After class start

- ❖ Refunds are not possible after the program has begun. Many fees have already been paid and physical class spots reserved.
- ❖ The above refund policy is exactly the same in cases of cancellation due to war, terrorism, or similar cases. Programs can get cancelled and / or changed; Ecela is not responsible for these changes. Ecela reserves the right to substitute comparable programs or refund tuition. Ecela's liability is limited to all money paid for the program.
- ❖ Classes cancelled for local holidays will not be made up and are not subject to any refund.

**Arrival & Departure**

You should plan to arrive on the date specified for the session that you will attend. Your lodging will start the day that you arrive. Usually you can extend your stay a few days before or after classes for an additional fee.

**Insurance**

Ecela does not provide health insurance for each participant. Travel insurance may be desired and is your responsibility. Neither Ecela, the school nor the host family is responsible for any part of any medical bills.

**Liability**

While participating in a Ecela program, you may be exposed to certain risks. These exposures include, but are not limited to accident and/or sickness without readily available medical facilities, the forces of nature, travel in the air, travel on the ground, terrorism, and war. By signing this form you are assuming all these risks and agreeing to indemnify Ecela, their officers, directors, and employees harmless for any and all liability that may arise in connection with your participation in any Ecela program.

**Behavioral Expectations**

Participants are expected to be courteous and respectful guests. Political involvement, illegal drug use, abusive behavior, or alcoholic consumption by minors cannot be tolerated. Ecela reserves the right to refuse to serve, to cancel, and/or terminate participation for any person who fails to comply with the policies of the program provider (e.g. school, tour operator, program organizer), or for any other reason deemed necessary by the sole discretion of Ecela. Ecela further reserves the right, without escort and without refund, to send home any participant who violates the rules stated above. The return trip will be at the expense of the participant or the participant's family.

**Release and Agreement**

I certify that the information submitted on this application is complete and correct and I agree to notify Ecela of any changes. I also acknowledge that I have read and accept the terms and conditions in the Ecela program literature that constitute part of my agreement with Ecela, including sections concerning responsibility, payment of fees, status changes, refunds, accommodations, and courses, this is a legally binding contract.

I certify that I have read in full this TERMS AND CONDITIONS and agree to comply with all the terms and conditions stated therein. This agreement will be effective when Ecela accepts my application and shall be governed by the laws of the State of Delaware.

Student Name: \_\_\_\_\_ Passport Number: \_\_\_\_\_  
 \_\_\_\_\_

Signature\*: \_\_\_\_\_ Date: \_\_\_\_\_  
 \_\_\_\_\_



**Ecela Terms & Conditions Form**

Fax To: +1-866-310-5327

Any Questions: +1-347-329-5506

E-mail: [abroad@ecelaspanish.com](mailto:abroad@ecelaspanish.com)

\* I confirm that I am 18 years old or older.